

Accessibility Statement

The Office of the Comptroller and Auditor General (Office) is committed to making its website accessible in accordance with Statutory Instrument 358/2020 *European Union (Accessibility of Websites and Mobile Applications of Public Sector Bodies) Regulation 2020* (the Regulations).

The Office is committed to achieving AA standard under the Web Content Accessibility Guidelines (WCAG) 2.1.

This accessibility statement applies to content published on <https://www.audit.gov.ie>.

Compliance status

The native HTML content on <https://www.audit.gov.ie> is compliant with WCAG 2.1 level AA guidelines. However, some external content, such as YouTube videos and PDF documents, may not fully conform to accessibility guidelines.

How we test the audit.gov.ie site

The Office uses the WCAG 2.1 level AA guidelines to test how accessible its website is.

The Office has completed accessibility audits and has carried out user testing on the website. It will continue to do this.

The Office regularly engages with the National Disability Authority (NDA), which is the monitoring body for accessibility of public sector websites in Ireland. The website is subject to regular reviews by the NDA.

Non-accessible content

Tables: Some tables on the website do not have correctly defined headers. This makes it harder for people using screen readers or voice recognition software to read the content on the site (WCAG guideline 1.3.1)

Images: Not all images on the website have photo (or meta-) descriptions. If images do not have the correct descriptions, then a user using assistive technologies will not learn the information conveyed in the image (WCAG guidelines 1.1.1.)

PDFs: Many documents on the website are published as PDFs, which are less accessible than HTML pages for people using assistive technologies. Some of the issues with PDFs include:

- The fact that they are not booked marked (WCAG guideline 2.4.5)
- Tables in PDF are not defined (WCAG guideline 1.3.1)

This content is not an exhaustive list of non-accessible content.

How we are going to improve accessibility on this website

The Office will continue to complete regular accessibility audits and engage with the NDA to improve accessibility of its website. Office staff will review accessibility issues on an ongoing basis.

The Office will identify and deliver any necessary training regarding accessibility requirements to the relevant staff.

Preparation of this accessibility statement

This statement was prepared following a review of a sample of website pages against all relevant WCAG 2.1 level AA success criteria and relevant EN 301 549 clauses.

This statement was last reviewed in October 2026 and the next review is due in June 2027.

The assessment was carried out by way of

- a self-assessment by Office staff,
- an assessment carried out by an external ICT specialist consultancy for websites, and
- automated testing using axe-core rules.

Exempted content

Documents in Office file formats that were published before 23 September 2018 are exempt from the Regulations, unless such content is needed for active administrative processes relating to the tasks performed by the Office.

Feedback and contact information

We welcome feedback on the accessibility of our website. You can provide feedback or file a complaint about the accessibility of content used on the Office's website in the following ways.

Email us: accessibility@audit.gov.ie

Phone us: 01 863 8600

Write to us: 3A Mayor Street Upper, D01PF72.

If you wish to request particular content in an accessible format, please include the following details.

- your required format
- the content you wish to receive (please include the URL of the content)
- your name and email address

We will make all reasonable efforts to fulfil your request.

Escalation of a complaint

If you are not happy with the Office's response to your complaint, you can ask the Ombudsman to review your complaint under the Disability Act 2005 (no.14 of 2005). Guidance on making a complaint is available [here](#).

Supplementary accessibility toolbar

We have installed the Recite Me toolbar on our website to make the site more accessible and user friendly. Recite Me supports each visitor by providing options so that they can use our website in a way that works best for them. For example, users can change the font size, change the colour of the screen, translate text or use the screen reader option to read the text aloud. To use Recite Me, click on the Accessibility Help button on our website.

The Recite Me toolbar provides additional support options for users. It is supplementary and does not replace our obligation to make the website and its content accessible.